

W-01865A-07-0384  
W-01865A-07-0385

ORIGINAL



0000084822

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

425

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2008 - 68399

Date: 5/7/2008

Complaint Description:      08E   Rate Cases Items - In Favor  
   N/A   Not Applicable

First:

Last:

Complaint By:

Anita

Simons

Account Name:

Anita Simons

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Huntington

CBR:

State:

CA

Zip: [REDACTED]

is:

Utility Company:

Groom Creek Water Users Association

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION:

RE: Docket No. W-01865A-07-0384  
W-01865A-07-0385

To: Arizona Corporation Commission  
Re: Application of Groom Creek Water Users Association for approval of Financing  
and Rate changes.  
Docket No. W-01865A-07-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Name (s): W-01865A-07-0384  
\*End of Complaint\*

Utilities' Response:

N/A

\*End of Response\*

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

MAY -8 2008

DOCKETED BY

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AZ CORP COMMISSION  
DOCKET CONTROL

2008 MAY -8 A 10:22

RECEIVED

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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5/7/2008 - Correspondence Mailed to Customer:

May 7, 2008

Anita Simons  


RE: GROOM CREEK WATER USERS ASSOCIATION

Dear Anita Simons:


Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz  
Public Utilities Consumer Analyst  
Arizona Corporation Commission  
Utilities Division  


CLOSED  
\*End of Comments\*

Date Completed: 5/7/2008

Opinion No. 2008 - 68399

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